

What are we doing?

Through a partnership with the Department of Families (Community Living disAbility Services), Abilities Manitoba and the broader community of people who receive services, their families and their service providers we intend to discover and develop four things:

1. What does a good life look like? (What **outcomes** are present when people with disabilities (or any of us) are living a good life?)
2. How do we know when people are living a good life? How do we **measure** or discover this in a consistent way?
3. What do we need to do to help people to live a good life. What **standards** need to be met to ensure this is the case?
4. Tools that will help service providers improve their services or help people in the best way possible. How do we continue to **build capacity** and encourage growth for all service providers.

Why are we doing this?

We are working to develop a quality assurance framework that will have defined outcomes, standards and a way to measure whether people are benefiting from the supports they receive. We want to help service providers improve their services.

We want to hear from you!

- 1) **Attend a focus group near where you live.** We will be going to six different areas of the Province to talk to people who receive services, their families and service providers. Locations and dates of sessions are attached! You must register to attend! Register at www.abilitiesmanitoba.org/events
- 2) **Send your ideas to Abilities Manitoba!** Can't attend a session but have something to contribute? We still want to hear from you! Complete the attached form to provide feedback and return! You do not need to sign your name. The survey can be completed online as well at the following link: <https://www.surveymonkey.com/r/LFTXRXR>

Please register for the session that best suits you at www.abilitiesmanitoba.org/events

Need help to register? Call Andrea at 204-999-6508 or Email: admin@abilitiesmanitoba.org

When registering, please indicate:

- If ASL interpretation is required
- For Family Focus Groups: If respite support for family member is required in order to attend.

Note: Registrations will be taken until the maximum number of participants in each focus group has been reached. If your plans change and you are no longer able to make the meeting, please advise so that others wishing to attend could be notified.

Follow our work!

Learn more about what's happening with this project as we go along by following *The Possibility Post* – a blog on the Abilities Manitoba website: <http://www.abilitiesmanitoba.org/category/blog/>

Quality Assurance Focus Groups

	Location	Date	Audience	Time
Selkirk	Canalta Hotel 1061 Manitoba Ave. Selkirk, Manitoba	February 13 th , 2018	Service Providers	10:00 -11:30 a.m.
			Self Advocates	1:00 – 2:30 p.m.
			Family Members	7:00 – 8:30 p.m.
Brandon	Clarion Hotel & Suites 3130 Victoria Ave. Brandon, Manitoba	February 23 rd , 2018	Service Providers	1:00 – 2:30 p.m.
			Self Advocates	5:30 – 7:00 p.m. (Meal provided)
	Victoria Inn 3550 Victoria Ave. Brandon, Manitoba	February 24 th , 2018	Family Members	10:00 – 11:30 a.m.
Steinbach	Mennonite Heritage Village 231 PTH 12N Steinbach, Manitoba	February 27 th , 2018	Service Providers	10:00-11:30 a.m.
			Self Advocates	1:00-2:30 p.m.
	Steinbach Curling Club 357 Elmdale Street Steinbach, Manitoba	March 3 rd , 2018	Family Members	1:00 – 2:30 p.m.
Dauphin	Super 8 Dauphin 1457 Main St. South Dauphin, Manitoba	March 9 th , 2018	Service Providers	1:00 – 2:30 p.m.
			Self Advocates	5:30 - 7:00 p.m. (Meal provided)
		March 10 th , 2018	Family Members	10:00 – 11:30 a.m.
Winkler	Quality Inn 851 Main St. Winkler, Manitoba	March 16 th , 2018	Service Providers	1:00 – 2:30 p.m.
			Self Advocates	5:30 - 7:00 p.m. (Meal provided)
		March 17 th , 2018	Family Members	10:00 -11:30 a.m.
Winnipeg	Fort Garry Public Library (Meeting Room) 1360 Pembina Hwy.	March 15 th , 2018	Family Members	6:30 – 8:00 p.m.
	Inclusion Winnipeg 120 Maryland	March 21 st , 2018	Family Members	7:00 - 8:30 p.m.
	Viscount Gort Hotel 1670 Portage	March 22 nd , 2018	Service Providers	10:00 -11:30 a.m.
		March 22 nd , 2018	Self Advocates	1:00 – 2:30 p.m.
Henderson Public Library (Meeting Room) 1050 Henderson Hwy.	April 3 rd , 2018	Self Advocates	5:30 – 7:00 p.m. (Meal provided)	
North	North	To be determined with local area residents and service providers		

*Unless noted otherwise, coffee, tea and a light snack will be provided at each focus group.

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Check one: I am a Person with a Disability Family Member Service Provider

1. Can you remember a time when you were feeling really good about how things were going in your (your family member's, the person you support's) life? What was happening? Why were you feeling good? What was working well? (use extra paper if needed)

2. What does giving good service mean to you? What do you (your family member/the people you support) need from a service provider to live good lives? Please provide as much detail as possible.

3. Is there anything else you would like to share with us?

Please return the form to:

Email: qa@abilitiesmanitoba.org

Mail: Leanne Fenez – Abilities Manitoba
Unit 5, 1146 Waverley
Winnipeg, MB R3T0P4

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